

## Hot Water Heater Inlet (Dip) Tube Information

In recent months, the Columbia County (Georgia) Water and Sewerage System has received an increasing number of complaints from customers who have found white or light gray particulate matter in their tap water which resembles crushed eggshells. In most cases, the material has come from the breakdown of the customer's hot water heater inlet tube. A simple test to determine if particles are dip tube material is to drop them in a cup of vinegar. If the particles float on top of the vinegar, they are most likely from the hot water heater. There is a class-action lawsuit involving several water heater manufacturers. For more information, and to see if your water heater may be involved, visit [www.diptubeselement.com](http://www.diptubeselement.com).