

COLUMBIA COUNTY DEVELOPMENT SERVICES
CUSTOMER SATISFACTION SURVEY

WE ARE COMMITTED TO IMPROVING THE QUALITY OF SERVICES WE PROVIDE. PLEASE TAKE A MOMENT TO COMPLETE THIS SURVEY AS A PART OF OUR ONGOING IMPROVEMENT PROCESS.

How often do you use the services at the office? Daily Weekly Monthly

Did we process your requested service in a timely manner? Yes No

Did we communicate clearly and effectively? Yes No

How satisfied are you with the service you received from the Customer Service portion of Development Services? Not Satisfied Satisfied Very Satisfied

Please tell us what, if anything, what can be done to improve the services of this Department.

Is there information or a service that is not accessible on the Developmental Services website that you would like to see added? Yes No

(If yes, please explain what information or service you would like to have added)

Do you reside in Columbia County? Yes No

Do you own a business in Columbia County? Yes No

On a scale of 1 to 10 (10 being the best), how likely are you to recommend Development Services department to others?

1 2 3 4 5 6 7 8 9 10

If you would like to include any specific comments/suggestions/etc., please include them below.
